

Name: _____

Order Number: _____

Email: _____

Product Code	Item Description	Price	Quantity	Refund	Exchange	Replacement Item Description	Replacement Size	Reason Code

REFUND / EXCHANGE CODES 1) Looks different on the site 2) Ordered more than one size 3) Arrived too late 4) Poor quality/faulty 5) Doesn't fit properly 6) Doesn't suit me 7) Incorrect item received 8) Parcel damaged on arrival

NEED TO RETURN OR EXCHANGE SOMETHING?

Items can be returned in their original condition within 30 days of receiving your order. Fill in this form stating whether you would like an Exchange or a Refund and we will do the rest.

RETURN YOUR ORDER FOR FREE

Most items can be returned for free using one of two methods. You can use Royal Mail or Collect+

QUICKEST EXCHANGE

The quickest way to process an exchange is to place a new order for the desired item and send your unwanted item back for a refund. This way your new item will ship without waiting for the unwanted item to arrive back with us.

RETURNED GOODS CONDITION

Please ensure that you return your unworn/unused goods, as sold, with all the original packaging, tags and labels intact.

INSURED VALUE

Parcels sent using our Free Returns service are covered up to the value of £50. If you are sending something more valuable back, you may wish to use another service.

WEIGHT & SIZE LIMIT TO THE FREE RETURN LABEL

The size and weight limit for Free Returns is as follows:
 Maximum Size: 61cm (L) x 46cm (W) x 46cm (D)
 Maximum Weight: 20kgs

WE WILL KEEP YOU UPDATED

As soon as your return is processed back into our warehouse, we will send you an email. Please allow up to 5 working days for the email to be sent as returns are not processed instantly, especially during very busy periods.

HOW TO PRINT YOUR FREE RETURNS LABEL ONLINE



<https://www.royalmail.com/track-my-return/create/1654>



<https://www.collectplus.co.uk/scottsdalegolf>